



Rolling Stock Business

# QUALITY AND SAFETY POLICY

## POLICY

CAF's Vehicle Business has demonstrated its ability to undergo a major transformation and meet its commitments through robust results establishing a stable foundation to contribute to building the mobility of the future.

With its new 2026 Strategic Plan, CAF's Vehicle Business intends to further develop its Vision, aspiring to grow as a provider of comprehensive rail mobility solutions by maximizing its digital proposal.

Four strategic axes will enable the achievement of the Vision and the fulfilment of the objectives set:

- / Commercial focus: Recurrence and scalability
- / Operational efficiency: Profitability and competitiveness
- / Innovation: Technological avant-garde
- / Sustainability: Zero emissions mobility

In an environment with increasingly demanding clients impacted by the macro situation and conducting activities in various locations, we must differentiate ourselves from the competition through Security (Product Security and Cybersecurity) and the Quality associated with our goods and services.

Personalised attention and continuous improvement will lead us to satisfy the needs and expectations of our clients, and to make every delivery a recommendation for future businesses,

favouring our growth as providers of comprehensive rail mobility solutions.

Our commitment to this leads us to define this Safety and Quality Policy which is summarized in the following principles:

- **Promote and continuously improve Safety Management and Quality Excellence** integrated into the Management Model, with the **commitment to comply with our legal and contractual obligations**, in addition to **satisfying the needs and expectations of our clients and other stakeholders**, providing them with high quality products and services (includes security, reliability and availability).
- **Promote a Culture of Safety and Excellence in Quality** among our people and external collaborators, involving them in the **achievement of Business objectives consistent with the Objectives of the 2026 Strategic Plan**, including the objectives regarding Safety and Quality, based on their possibility of contribution and **promote the competence and training** of our people and external collaborators, as well as a **work environment** that favours the promotion of said culture.
- **Implement process management systems in our organisations**, with a focus on the **continuous improvement** of the management system and processes and the prevention of failures based on the **established objectives**, appropriate **initiatives and action plans**. This includes those relating to Safety

and Security. Quality is aimed at **maximising customer satisfaction and loyalty**, in balance with achieving results for other **stakeholders**. It **encourages** the analysis of results, contributions of suggestions and implementation of good practices to promote said continuous improvement.

- **Promote risk and opportunity-based thinking** to identify and analyse safety risks during operation. Risks should be eliminated or reduced to an acceptable level, aligning with railway standards and in accordance with applicable regulations and contractual safety requirements. This approach should encompass the **risks and opportunities of the processes and the wider business** to prevent possible deviations from the set objectives. This includes deviations in terms of safety and quality, as well as non-conformities with respect to the Management Systems.

- **Ensure the safety of people** against accidents and incidents originating from or related to our products and services, adopting a criterion of **zero tolerance approach against actions or attitudes that are detrimental to Safety** and, in the event of a conflict between competing interests, prioritize safety.

- **Contribute to the definition, implementation and continuous improvement of the Corporate Management Model**, as a fundamental tool for the **sustainability of the Business**.

- **Safeguard data of all kinds related to the Company** and its **stakeholders**, whether in terms of intellectual property, industrial property, trade secrets or other areas.

Safety and Quality are everyone's responsibility, as defined in the Business Management System procedures.

I assume my own Quality and Safety responsibilities, and the Management Committee under my leadership declares its commitment to them.

I ask all people working for the CAF Vehicle Business to ensure compliance with this Policy and to support its application and improvement.

Note: Business Policy subordinated to the corresponding corporate policies

**Josu Imaz**  
**CEO Rolling Stock**

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